



RE: [15200499-10-2] Pt HARATA NG || 6251300048-202010847-1

1 message

approval.submission@metlife.com <approval.submission@metlife.com>
To: Dentistree Dental <dentistreedentalclinic1@gmail.com>

Fri, Nov 8, 2024 at 11:57 AM

Dear team,

Greetings.

Please note that dental is limited benefit and approval can only be issued online for the same. If the service cannot be submitted online, member can proceed on pay and claim basis only.

The case will be evaluated upon claim submission subject to remaining dental benefit limit and policy terms and conditions.

If you have any questions regarding policy benefit or reimbursement process, please do not hesitate to contact our customer care or write to them at claims-cs@metlife.com

Regards,
Pre-approval team

Please do not modify the subject of this email.

----- Original Message -----

Dear Metlife team,

I hope this message finds you well. I am writing on behalf of our patient, Mr. Harata Ng, to request manual approval for the following dental procedures.

We have attached the completed claim form, along with the patient's eligibility information, for your review. Unfortunately, due to a system issue, this claim did not automatically process through the usual channels, and we would appreciate it if you could manually review and approve the requested treatment.

Patient details:

- **Patient Name:** Harata Ng
- **Policy Number:** 6251300048-202010847-1

Please let us know if any additional documentation or information is required to facilitate this manual approval. We are happy to provide any supporting materials, including medical records or a statement of medical necessity, if needed.

Thank you for your prompt attention to this matter. We appreciate your assistance in ensuring our patient receives the necessary care.

Best Regards,
Dentistree Dental Clinic
04 252 9935 / 04 5461764
Shop 3, Al Wasl Port Views 8 bldg. (Same bldg of Hyatt Place,backside), Al Mina Road, Jumierah 1, Dubai

Please click the link for the location.
<https://www.google.com/maps/place/25%C2%B014'49.7%22N+55%C2%B016'38.2%22E/@25.2471293,55.275096,17z/data=!3m1!4m5!3m4!1s0x0:0x0!8m2!3d25.2471293!4d55.2772847?hl=en>

Everything in this e-mail and attachments contains confidential information. If you're not the intended recipient or received this e-mail in error please contact the sender, delete this e-mail and maintain the confidentiality of what you may have read.

Thank you.



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