

Miss Muskaan Noronha
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Sukoos Insurance PJSC

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32945452

Dear Miss Noronha

We are pleased to confirm that your upcoming treatment is covered by your policy.

Your pre-authorisation is valid for 31 days from the treatment date noted below. Below are the details of what it covers.

There may be some costs for you to pay and we've included information about these in this document.

| The pre-authorisation number | |
|-----------------------------------|---|
| A18380315 | |
| Provider Id | 621743 |
| Provider name | Dentistree Dental Clinic |
| Who the pre-authorisation is for | |
| Patient details | Muskaan Noronha |
| Policy number | BI-6000-0238-9913 |
| What the pre-authorisation is for | |
| Diagnosis | Dentofacial Anomalies, Includ.Malocclusion (524.00) |
| Symptoms | Ms. Muskaan has an Angle's Class I Malocclusion based on a normal sagittal basal relationship with missing right central incisor 11. |
| Consultant | Pratik Premjani |
| Treatment | Major Restorative Dental Consultation (F9004) Orthodontic Consultation (F9001) The treatment plan for Ms. Muskaan is to open space for tooth 11 to make it equal in space to 21 and |
| Treatment date | 12/08/2024 |
| Treating provider | Dentistree Dental Clinic |
| Number of sessions | 0 |
| Country | United Arab Emirates |



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Dental treatment is covered up to \$1,500.00 each policy year as follows:

- Preventive treatment (such as routine check, scale and polish) - covered at %80
- Routine treatment (such as fillings, extractions and root canal therapy) covered at 80%
- Major restorative treatment (such as crowns, bridges, dental implants, dentures) covered at 80%
- Orthodontic treatment of overbite or under bite etc covered at 80%

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| Important information | |
|------------------------------------|---|
| Policy status & available benefits | We'll pay claims in line with this authorisation as long as your policy is active, and premiums are up to date when you have your treatment and there are available allowances when you claim. |
| Reasonable & customary rates | Your policy will cover up to the reasonable and fair rates of the country where you're treated (these are known as 'reasonable and customary rates'). You'll be responsible for paying any charges above these amounts. |
| Requesting further information | We may ask you, your healthcare professional or hospital for more information if changes to your pre-authorisation are needed. |

| What to do next | |
|---|---|
| Check the pre-authorisation details are correct | Please check the details in this document and let us know if anything needs to change before treatment starts, by: <ul style="list-style-type: none"> • Using our messaging service at MembersWorld (https://membersworld.bupaglobal.com) This is the quickest and easiest way to contact us You can also submit and track your claim via MembersWorld • By phone: Please use the number on your membership card or the number at the top of the document • By email: information@sukoonglobalhealth.com |
| Submitting claims | When you send us your claim, please include: <ul style="list-style-type: none"> • Your detailed itemised invoice, including a description, date and cost of each treatment • Your diagnosis and any relevant supporting documents such as prescriptions for drugs and dressings or glasses • Details of the healthcare professional who treated you (we may need their qualifications) • Reimbursement payment details of the patient, authorised person or healthcare professional |
| Requesting further information | We may ask you, your healthcare professional or hospital for more information about your treatment when you claim. |

If you have any questions or need anything else, please get in touch with us and we'll be happy to help.